

INDIEVOX Ticket Refunds Application Form

date of application : ____/____/____

Refunds Policy:

1. Applicant hereby acknowledges that refund fee is 10% of the total amount refunded.
- 2-1. Applicant, who has not picked tickets up yet or choose E-ticket, completes the ticket refunds application form and fax it to customer center first. Then contact customer center to confirm the fax process is successful or not.
- 2-2. Applicant, who has picked tickets up, has to complete the ticket refunds application form and deliver it **ATTACHED ORIGINAL OF TICKETS** to customer center. **NOT** accept any delivery without proof of receipt.
3. All applications have to achieve in business hours before the end of refundable deadline. The application which achieved beyond deadline would not be processed and customer center would connect Applicant to return application document. If Applicant cannot be connected or denies to retrieve, iNDIEVOX would be not responsible for keeping or any lost.
5. Refunds would be processed in about 20 workdays from successful application date; however the timeframe of credit card is due to Credit Card issuing banks.

6. iNDIEVOX Customer Center

Business hours: Mon.-Fri. 10:00~18:00(beyond holidays)

Tel +886-2-8772-6205 / Fax +886-2-8772-4684 / Add 10551 10F, No.270, Sec. 3, Nanjing E. Rd, Songshan Dist., Taipei City 105, Taiwan (R.O.C.)

Ticket Details:

Event Name : _____

Order No. : _____ Order date : _____

Seat Information (GA/section.row,seat) : _____

Ticket Collection : Not yet Refund Quantity: _____

Done (Must Return Original Tickets)

iV E-ticket

Applicant Details : (Please cross one blank only)

Buy the tickets via ibon at 7-11

Applicant: _____ (signature) Telephone: _____

Address: _____

Buy the tickets via iNDIEVOX web site

I am the original Subscriber.

Applicant: _____ (signature) Telephone: _____

Email(Login to iNDIEVOX): _____

Address: _____

I am NOT the original Subscriber. Subscriber _____ (signature) hereby authorizes me to act as his agent to apply the refunds and acknowledges understanding of all terms and conditions and privacy policy.

Applicant: _____ (signature) Telephone: _____

Address: _____

Payment Details : (How did you pay?)

Credit card. All refunds will be credited to the original credit card only.

Cash (via ibon) All refunds will be credited to the Applicant's account only.

Name of Bank		Bank Code (7 digits)							Account Number
Bank	Branch								

NOTICE!!
【 Account registered in Taiwan only 】

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